

# TrueSight Home Inspections

## Request for Claim Review

**Purpose:** If you have concerns regarding your home inspection, please complete this form in its entirety. This information helps us review your concerns fairly and efficiently.

**Expected Response Time:** Once your completed Request for Claim Review and all supporting documentation have been received, you will receive confirmation of receipt within **2 business days**. Our Claims Department will review the information and contact you if additional details or an inspection of the reported concern is necessary.

### CLIENT INFORMATION

Full Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date of Inspection: \_\_\_\_\_

Inspection Report Number (if known): \_\_\_\_\_

### PROPERTY INFORMATION

Are you the? ☐ Buyer ☐ Seller ☐ Homeowner ☐ Realtor ☐ Other \_\_\_\_\_

### COMPLAINT DETAILS

Please describe your concern in detail:

---

---

---

---

---

---

---

---

### AFFECTED AREA(S)

☐ Roof ☐ Foundation ☐ Electrical ☐ Plumbing ☐ HVAC ☐ Interior ☐ Exterior  
☐ Attic ☐ Crawlspace ☐ Mold ☐ Radon ☐ Sewer Scope ☐ Other \_\_\_\_\_

## DISCOVERY INFORMATION

Date issue first discovered: \_\_\_\_\_

Who discovered the issue? \_\_\_\_\_

Was anyone present? ☐ Yes ☐ No

Describe exactly how the issue was discovered:

---

---

---

Has the issue been repaired? ☐ Yes ☐ No

If yes, explain repairs made:

---

---

## CURRENT CONDITION

Is the condition still visible? ☐ Yes ☐ No

Has the condition changed since discovery? ☐ Yes ☐ No

If yes, explain:

---

---

## PROPERTY ACCESS

Is the property currently occupied? ☐ Yes ☐ No

Is the property available for re-inspection? ☐ Yes ☐ No

Preferred contact for scheduling: \_\_\_\_\_

## THIRD-PARTY INVOLVEMENT

Have you contacted any contractor? ☐ Yes ☐ No

Company Name: \_\_\_\_\_

Date of inspection: \_\_\_\_\_

Written report provided? ☐ Yes ☐ No (If yes, please attach.)

## REPAIRS OR ALTERATIONS

Has anyone attempted repairs? ☐ Yes ☐ No

Date of repair: \_\_\_\_\_

Company/person performing repair: \_\_\_\_\_

Total repair cost: \$\_\_\_\_\_

## ESTIMATED DAMAGES

Estimated amount of damages claimed: \$ \_\_\_\_\_

How was this amount determined?

---

---

## PREVIOUS KNOWLEDGE

Were you aware of this condition before closing? ☐ Yes ☐ No

Was it disclosed by the seller? ☐ Yes ☐ No

Was it mentioned by another inspector or contractor? ☐ Yes ☐ No

## REQUESTED RESOLUTION

☐ Explanation of report ☐ Re-inspection ☐ Repair reimbursement ☐ Other \_\_\_\_\_

Please explain your requested resolution:

---

---

---

## SUPPORTING DOCUMENTS

Please email any documents that may assist in our review, including photographs, repair estimates, contractor reports, invoices, and other relevant documentation.

## IMPORTANT NOTICE

Please do not repair, alter, or remove the condition before TrueSight Home Inspections has had a reasonable opportunity to inspect it, unless emergency repairs are necessary to prevent additional damage or protect health and safety. Emergency repairs should be documented with photographs and invoices whenever possible.

## PRE-LITIGATION NOTICE

As outlined in the Home Inspection Agreement, this Request for Claim Review must be submitted before any legal action, arbitration, or third-party claim is initiated.

## CERTIFICATION

I understand that knowingly making false or misleading statements in this form may be a violation of applicable law and may subject me to penalties.

I certify that the information provided is true and accurate to the best of my knowledge. Submission of this form does not constitute an admission of liability by TrueSight Home Inspections.

## REQUIRED ACKNOWLEDGMENTS (Initial Each)

\_\_\_\_\_ I have reviewed my inspection report before submitting this request.

\_\_\_\_\_ I understand that a home inspection is a visual, non-invasive inspection performed under the Standards of Practice.

\_\_\_\_\_ I understand that not every defect can be identified during a home inspection.

\_\_\_\_\_ I certify that the reported condition has not been intentionally altered or concealed since discovery, except for emergency repairs.

**Signature:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_